

bpm'online

. "1" . bpm'online.

1. **public** **ACD** (6)
2. 60 () (10)
3. (14) "1"
4. , "1" (33) bpm'online (36) (62)
5. (112), .

```
[
  {
    "answer": ""
  },
  {
    "queue": {
      "name": "myACD_queue",
      "timer": [
        {
          "interval": 60,
          "tries": 1,
          "actions": [
            {
              "playback": {
                "getDigits": {
                  "setVar": "getIvrDigit",
                  "min": 1,
                  "max": 1,
                  "tries": 1,
                  "timeout": 4000,
                  "flushDTMF": true
                },
                "files": [
                  {
                    "name": "Press_1_for_callback.wav",
                    "type": "wav"
                  }
                ]
              }
            }
          ]
        }
      ],
      "if": {
        "expression": "${getIvrDigit} == '1'",
        "then": [
          {
            "httpRequest": {
              "url": "https://005544-sales-team.bpmonline.com/ServiceModel/AuthService.svc/Login",
              "method": "POST",
              "timeout": 3000,
              "exportCookie": "my_cookie",
              "headers": {
                "Content-Type": "application/json"
              },
              "data": {
                "UserName": "Jons Jhone",
                "UserPassword": "Jons Jhone"
              }
            }
          }
        ]
      }
    },
    "string": {
```

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        "data": "${my_cookie}",
        "fn": "replace",
        "setVar": "BPMCSRF",
        "args": [
            "/*BPMCSRF={[-._A-Za-z0-9\\/{22}};/",
            "$1"
        ]
    }
},
{
    "httpRequest": {
        "url": "https://005544-sales-team.bpmonline.com/0/dataservice/json

/reply/InsertQuery",

        "method": "POST",
        "timeout": 2000,
        "exportCookie": "",
        "headers": {
            "Cookie": "${my_cookie}",
            "BPMCSRF": "${BPMCSRF}",
            "Accept": "application/json;odata=verbose",
            "Content-Type": "application/json"
        },
        "data": {
            "ColumnValues": {
                "Items": {
                    "ActivityCategory": {
                        "ExpressionType": 2,
                        "Parameter": {
                            "DataValueType": 0,
                            "Value": "E52BD583-7825-E011-8165-00155D043204"
                        }
                    },
                    "RemindToOwner": {
                        "ExpressionType": 2,
                        "Parameter": {
                            "DataValueType": 12,
                            "Value": true
                        }
                    },
                    "Title": {
                        "ExpressionType": 2,
                        "Parameter": {
                            "DataValueType": 1,
                            "Value": "    - ${caller_id_number}"
                        }
                    },
                    "Type": {
                        "ExpressionType": 2,
                        "Parameter": {
                            "DataValueType": 0,
                            "Value": "E1831DEC-CFC0-DF11-B00F-001D60E938C6"
                        }
                    }
                }
            },
            "OperationType": 1,
            "RootSchemaName": "Activity"
        }
    },
    "playback": {
        "files": [
            {
                "name": "Thank_You.wav",
                "type": "wav"
            }
        ]
    }
},
{

```

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