Add Voice Broadcast Dialer

Voice Broadcasting or **Autoinformer** - allows you to set up automatic dialing of contacts without the participation of operators. Within the framework of this type of Dialer, it`s dialing to the participants of dialer with the text message being played to the client through text-to-speech functionality. Read more about speech synthesis here - Amazon Polly

There is no Dialing Operators tab on the page, since autodialer informer is carried out without the participation of the operator. The description of the parameters is similar to those described for the Dialer page in the topic Add dialer by operators. In contrast to the Predictive Dialer, in the Dialer page with the Voice Broadcasting type, in the "Process" field, a process is established that is responsible for generating a message when adding an entry to the detail Dialer Participants. The process starts only when a participant is added to the Dialer detail and writes the value calculated in the formula to the Messages parameter of the Dialer Participants table. When you call the action "Load numbers" together with the list of participants, the corresponding message for the Voice Broadcasting will be downloaded.