Webitel 3.3.x release notes

We are pleased to announce the new release of **Webitel 3.3!**

The main brainchild of this release was the new functionality of outgoing campaigns. We have worked several types of Dialer and are ready offer them to you for use in our new version. Since this functionality is still very "young", we expect comments and suggestions from you on its development on Customer portal.

Also, we created a mechanism Webhook and greatly expanded the capabilities of the application httpRequest. The update allowed us to significantly simplify the ability to interact with external software. As an example, this is the latest integration with **bpm'online.**

Updated to the latest stable versions of Docker 1.11, FreeSWITCH 1.6, Elasticsearch 2.3, Kibana 4.5, MongoDB 3.2 and NodeJS 6.2.

Thanks to the **whole team** that worked on this release.

Vitaly Kovalyshyn, CTO

v3.3.1 - August 15, 2016

The release contains bug fixes.

v3.3.0 - July 11, 2016

The release contains new functionality. Closed over 30 User Story and Bug Reports.

Webitel WebClient

If one of the licenses expires, the system generates notifications and displays them in a new menu item.

Users

Added the ability for the administrator to change the status of the webitel user directly in the module Directory.

Calendar

We have simplified the mechanism of working with different types of routing, depending on the time zone, days of the week, weekends, holidays and time of day.

ACD

A new call distribution strategy has been added to the incoming queue settings - **Ring-progressively**. The algorithm allows you to add new agents consistently without interrupting the call to existing ones.

Statistics

To optimize and improve the performance of the module Call Detail Record we implemented a full-text search based on Elasticsearch. Now, even on a server with several million call records, a search by any parameter is carried out for a few seconds.

Hooks

The new module allows you to invoke web requests to an external URL using various HTTP methods and passing variable values from webitel events.

Dialer

New module for creating outbound campaigns. Three types of campaigns were developed: Voice Broadcasting, Progressive Dialer, Predictive Dialer.

Kibana

Completely revised and updated to version 4.5 of Kibana. New black color scheme for Dashboard. Added widgets that allow you to: display all active calls with the ability to connect to the conversation, adjust the load scale in the context of time.