

index CDR

All variables that participate in call routing are available for analytics.

A list of the main ones is presented in the table:

Variable	Type	Description
leg	String	Leg of a call (A B).
uuid	String	The unique identifier of the call.
direction	Enumeration	Call Direction: • inbound • outbound • internal • conference • intercept • dialer
caller_id_name	String	Caller Name
caller_id_number	String	Subscriber's phone number
network_address	String	Subscriber's network address
destination_number	String	Dialed destination number
domain_name	String	Domain name
extension	String	Webitel user ID
source	String	• mod_sofia - SIP • mod_verto - WebRTC
hangup_cause_q850	Integer	Hangup Cause Code Table
hangup_cause	String	Hangup Cause Code Table
hangup_disposition	String	Which party ended the call
originate_disposition	String	Call Initialization Result
created_time	timestamp	Date and time the call began
duration	Integer	Call duration
billsec	Integer	Charged call duration in seconds
progresssec	Integer	Exchange media before connect in seconds
holdsec	Integer	Hold time in seconds
quality_percentage_audio	Integer	Audio Channel Quality Percentage
quality_percentage_video	Integer	Video Channel Quality Percentage

location	Object	Geo-position by phone number:
variables	Object	The object contains all the variables from the channel:
queue	Object	The object contains queue information:
recordings	Array	Array of related sound files and conversation records with this call:
callflow	Array	Array of call switch objects with time parameters: