

# How to collect Webitel logs in Chrome?

1. Log in to bpm'online and in the profile enable "debug mode":

2. On the keyboard, press F12

3. Right click on "Refresh Page" and select "Cache clearing and hard reset"

4. Select the part "Console"

5. Make or take a call

6. Highlight logs and copy.

7. Paste the result into a new text file.

8. Attach the file to the request on the support portal.