

SIP Webitel.

—
 , , "".

IP-

IP- — . VoIP, . , IP.

IP (Internet Protocol — « »). IP .

IP-, .

— VoIP (Voice over IP — « - IP»).

, — , .

SIP Webitel

[CDR](#) Webitel.

Webitel.

:

- 1) Callstart time - .
- 2) Direction - . (outbound - , inbound -)
- 3) Caller number - , .
- 4) Destination number (Calle) - , .
- 5) Extension -
- 6) Duration - . ()
- 7) Bill sec - , .
- 8) Hangup cause -
- 9) , , .

:

:

1)

2)

,
.

1)

2)

3)

,

:

created_time -
progress_media_time -
answered_time -
bridged_time -
last_hold_time - (Hold) .
hangup_time -

Queue
queue.joined_time -
queue.exit_time -

;
answersec - .
waitsec - .
duration - ,
billsec - ,
queue_duration - .
talksec -
holdsec - .

!
- answered_time - bridged_time billsec = talksec .

:

1. "" ""

:

""

Webitel

""

("") Webitel, (created_time), .

(progress_media_time), "" (bridged_time), (hangup_time).

Webitel:

Webitel.

Callstart time - .

Direction - . (outbound - , inbound -)

Caller number - , .

Destination number (Calle)- , .

Duration - . ()

Bill sec - . ("") .

, **Webitel:**

(created_time), , (**Caller**), Webitel , Leg A

(Leg A - , "" Webitel),

, , Leg B,

(Leg B - , Webitel),

(**Calle**) answered_time, (bridge).

