

13 Dialer

webitel

Voice Broadcasting	.
Progressive Dialer	.
Predictive Dialer	.

. [Statistic.](#)

General

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- General
 - AMD (answering machine detection)
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- Call Routing
- Members
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1	Name	.
2	Type	.
3	Priority	.
4	Calendar	, .
5	Playback file	, . , .
6	Members strategy	: Strict circuit (, .) Next try circuit ()
7	Number strategy	. 2 : Top-down By priority.
8	Eternal queue	, . .
9	Record session	
10	Auto reset dialer statistic	0:00
11	Retries by numbers	
12	Retry abandoned	.
13	One day task	, (Communication Type), , .
14	Description	
15	Variables	, .

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1	Limit	. .
2	Wait between retries (in seconds)	, , .
3	Minimum succeed call duration (in sec)	, , Waiting for result status!
4	Maximum number of retry	. Waiting for result status, , callback success: false
5	Originate timeout	.
6	Start predict adjust	, , . , 6 .
6	Start predict call count	. .
7	Start predict bridged call count	Start predict call count .
8	Target predictive silent calls (%)	(,).
9	Max predictive silent calls (%)	(,). .
10	Waiting for result status	REST API .
11	Result timeout	. , .
13	CPS	, . , , 100 CPS 2, 2 , .

AMD (answering machine detection)

#		
1	Use AMD	
2	Silence threshold (ms)	.
3	Maximum word length (ms)	.
4	Total analysis time (ms)	.
5	Maximum number of words	- . - .
6	After greeting silence (ms)	.
7	Between words silence (ms)	.
8	Greeting (ms)	.
9	Minimum word length (ms)	, .
10	Initial silence (ms)	.
11	Transfer NOTSURE to an agent	, .

Call Routing

Call Routing - , . : .

() , :

SIP :

SIP Uri :

:

Members

:

CSV :

REST API



MS SQL webitel

Log :

, , Reset