

State and Status

State
(endpoint) SIP WebRTC. :

State	Description
NONREG	
ONHOOK	
ISBUSY	1

Status
Webitel WebSocket REST API . , . **FS** ACD FreeSWITCH.

Status	Description	FS Status	FS State
LogIn	Webitel	Available (On Demand)	Idle
LogOut	Webitel	Logged Out	
NonReg		Logged Out	
Available		Available (On Demand)	Waiting
VoiceMail	. ! - .		
CallForward	.		
DND	. UserBusy .		
InCall	1 . Idle - , , .	Available (On Demand)	Receiving / In a queue call / Idle
OnTasks	. . .	Logged Out	
OnBreak	. . .	On Break	Idle
Wrap-Up		Available (On Demand)	Idle

FS State
FS (FreeSWITCH):

FS State	Description
Receiving	.
Reserved	.
Idle	"CallCenter".
In a Queue Call	.
Outbound Call	.

