

General applications

if

if .

```
{
  "if": {
    "expression": "${myVar} == '1'",
    "then": [],
    "else": []
  }
}
```

switch

switch case .

```
{
  "switch": {
    "variable": "${getIvrDigit}",
    "case": {
      "1": [],
      "2": [],
      "3": [],
      "default": []
    }
  }
}
```

while

, . [do] . .

```
{
  "while": {
    "condition": "${myVar} < 10",
    "maxSteps": "1000",
    "do": [
      {
        "log": "log is ${myVar}"
      },
      {
        "js": {
          "data": "+${myVar} + 1",
          "setVar": "myVar"
        }
      }
    ]
  }
}
```

condition - , js;

maxSteps - (- goto) 1000;

do - , .

disconnected

- - if
 - switch
 - while
- - disconnected
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- - tag
 - async
 - break
 - limit

..

```
{
  "trigger": {
    "disconnected": []
  }
}
```

commands

Commands recvMessage , , recvMessage .

```
{
  "trigger": {
    "commands": {
      "/queue": [
        {
          "sendText": "queue"
        }
      ],
      "/show map": [
        {
          "sendText": "map"
        }
      ],
      "press button 1": [
        {
          "sendText": "button"
        }
      ]
    },
    "disconnected": [
      {
        "dump": true
      }
    ]
  }
},
{
  "sendText": "start"
},
{
  "recvMessage": {
    "set": "",
    "timeout": 20
  }
},
```

function

..

```
{
  "function": {
    "name": "myFunction",
    "actions": []
  }
}
```

execute

```
.  
{  
  "execute": {  
    "name": "myFunction"  
  }  
}
```

set

```
.  
{  
  "set": {  
    "hangup_after_bridge": "true",  
    "ivrLang": "en"  
  }  
}
```

export

```
. .  
{  
  "export": [  
    "reverted_caller_id_number"  
  ],  
}
```

unSet

```
.  
{  
  "unSet": [  
    "reverted_caller_id_number"  
  ]  
}
```

calendar

```
. .  
{  
  "calendar": {  
    "extended": false,  
    "name": "WorkDay",  
    "setVar": "isWorkDay"  
  }  
}
```

cache

Redis .

```
[
  {
    "cache": {
      "action": "set",
      "set": {
        "data": {
          "key": "value"
        },
        "ttl": "10000"
      },
      "type": "memory"
    }
  },
  {
    "cache": {
      "action": "get",
      "get": {
        "myVar": "key"
      },
      "type": "redis"
    }
  },
  {
    "cache": {
      "action": "delete",
      "delete": {
        "keys": [
          "key",
          "key1"
        ],
        "type": "redis"
      }
    }
  }
]
```

httpRequest

HTTP REST ([get JSON](#))

```
{
  "httpRequest": {
    "url": "https://sales.bpmonline.com/${id}/dataservice/json
/reply/SelectQuery",
    "method": "POST",
    "timeout": 1000,
    "insecureSkipVerify": false,
    "parser": "application/json",
    "cacheCookie": false,
    "responseCode": "http_response_code",
    "headers": {
      "Content-Type": "application/json",
      "Cookie": "${my_cookie}"
    },
    "path": {
      "id": 0
    },
    "data": {
      "Name": "Supervisor",
      "UserID": "Supervisor"
    },
    "exportVariables": {
      "effective_caller_id_name": "callerIdName",
      "owner_caller_id_number": "callerIdOwner"
    }
  }
}
```

js

JavaScript

```
{
  "js": {
    "data": "var time = LocalDate(); time.setDate(time.getDate() +
(+$dpd*-1)); return time.getMonth() + '-' + time.getDate() + '-' + time.
getFullYear()",
    "setVar": "myVar"
  }
}
```

math

```
{
  "math": {
    "data": "${caller_id_array}",
    "setVar": "new_random_caller_id",
    "fn": "random"
  }
}
```

fn

- random: returns a random number from array
- min and max: can be used to find the lowest or highest value in a list of arguments
- round: rounds a number to the nearest integer
- ceil: rounds a number up to the nearest integer
- floor: rounds a number down to the nearest integer

[JavaScript Math](#)

string

```
{
  "string": {
    "data": "${caller_id_number}",
    "fn": "replace",
    "setVar": "reverted_caller_id_number",
    "args": [
      "/^0/",
      "+84"
    ],
  }
}
```

fn

- **length**: returns the length of a string
- **indexOf** and **lastIndexOf**: returns the index of (the position of) the first or last occurrence of a specified text in a string
- **search**: searches a string for a specified value and returns the position of the match
- **slice**: extracts a part of a string and returns the extracted part in a new string
- **substring**: is similar to slice. The difference is that **substring** cannot accept negative indexes.
- **substr**: is similar to slice. The difference is that the second parameter specifies the length of the extracted part.
- **replace**: replaces a specified value with another value in a string
- **toUpperCase** or **toLowerCase**: A string is converted to upper case or to lower case
- **charAt**: returns the character at a specified index (position) in a string
- **charCodeAt**: returns the unicode of the character at a specified index in a string
- **split**: A string can be converted to an array with the **split** function
- **reverse**: Reverse the provided string
- **base64**: base64 encoder / decoder
- **MD5**: Computes a digest from a string using MD5 algorithm
- **SHA-256**: Computes a digest from a string using SHA-256 algorithm
- **SHA-512**: Computes a digest from a string using SHA-512 algorithm

[JavaScript String](#)

markIVR

```
{
  "markIVR": {
    "name": "Log",
    "value": " "
  }
}
```

userInfo

```
{
  "userInfo": {
    "set": {
      "usrId": "id",
      "email": "email",
      "mob": "variables.fwd_mob",
      "out": "variables.out_cid"
    },
    "user": {
      "extension": "${ext}"
    }
  }
}
```

setGrantee

id

```
{
  "setGrantee": {
    "id": 10
  }
}
```

schema

```
{
  "schema": {
    "id": 1
  }
}
```

softSleep

```
{
  "softSleep": 1000
}
```

sql

Webitel,

```
[
  {
    "sql": {
      "dns": "admin:123Webitel4@tcp(database-1.cluster-cnvuzqnsxyv.
eu-central-1.rds.amazonaws.com:3306)/mysql",
      "driver": "mysql",
      "params": [
        "db"
      ],
      "query": "select 1 as tst_number, true as tst_bool,
table_name, last_update from mysql.innodb_index_stats where table_name = ?
order by rand() limit 1"
    }
  },
  {
    "sql": {
      "dns": "user=webitel password=webitel host=10.9.8.111
dbname=webitel sslmode=disable",
      "driver": "postgres",
      "params": [
        12
      ],
      "query": "select user_id from call_center.cc_agent where id =
$1",
      "timeout": 5000
    }
  }
]
```

list

```
{
  "list": {
    "name": "StopList_Chat_bot",
    "destination": "${user}",
    "actions": [
      {
        "sendText": "BAN: ${from} ",
        "break": true
      }
    ]
  }
}
```

listAdd

```
{
  "listAdd": {
    "destination": "${caller_id_number}",
    "description": "${caller_id_name}",
    "expireAt": "${expired_at}",
    "list": {
      "id": 16
    }
  }
}
```

log

```
{
  "log": " " >> ${Hold} <<<"
}
```

goto

```
{
  "goto": "tagName"
}
```

monoPay


```
{
  "monoPay":{
    "invoice":{
      "action":"create",
      "body":{
        "amount":"1",
        "paymentType":"debit",
        "setVar":"monoInvoice",
        "validity":"3600"
      }
    },
    "token":"uLRpgdn9yE5JP11NuXVqdvWpKk6TbSiQnquzS2BxtiCw"
  }
}
```

tag

```
{
  "tag": "tagName"
}
```

async

```
{
  "async": true
}
```

break

```
{
  "break": true
}
```

limit

max. , failover.

```
{
  "limit": {
    "max": 5,
    "failover": "anotherTag"
  }
}
```