

1.

, : , IVR, , ..

:

1. (.1 (1));
2. (.1 (2));
3. (.1 (3));
4. JSON- (.1 (4));
5. (.1 (5));
6. (.1(6));
7. (.1 (7)).

The image's data is missing.

.1. ""

1.1.

"" (.1 (1)), " " (.2), :

1. ;
2. .

:

- ;
- ;
- ;
- .



The image's data is missing.

.2. " "

1.1.1.

[Webitel Flow Diagram.](#)

1.1.2.

JSON- . "", "" "".

1.2.

, .

:

1. (.3(1));
2. (.3(2));
3. (.3(3)).

The image's data is missing.

.3.

1.2.1.

- "" - .

• 1.

- 1.1.
 - 1.1.1.
 - 1.1.2.
- 1.2.
 - 1.2.1.
 - 1.2.2.
 - 1.2.3.

- 1.3.
- 1.4. JSON-
 - 1.4.1. "
 - JSON"

- 1.4.
 - 1.1.
 - " "
- 1.4.
 - 1.2.
 - ""
- 1.4.
 - 1.3.
 - ""
- 1.4.
 - 1.4.
 - ""

- 1.5.
- 1.6.

- 1.6.1.
- 1.6.2. ""
- 1.6.3. ""
- 1.6.4. ""
- 1.6.5. ""
- 1.6.6. ""
- 1.6.7. ""
- 1.6.8.
- 1.6.9.
- 1.6.10.

• 2.

- 1.7.
- 2.1. .
- 2.2.
- 2.3.
- 2.4.
- 2.5.

• 3.

- 3.1.
 - 3.1.1.
- 3.2.

1.2.2.

, .

1.2.3.

, .



!

. .

1.3.

"" (), , . , , "k", "k"

1.4. JSON-

JSON- (.1 (4)). "" () .

"" () (.4).

The image's data is missing.

. 4.

" JSON" (.5).

1.4.1. " JSON"

:

1. " ",
2. "" ,
3. "" ,
4. "" .

The image's data is missing.

. 5. " JSON"

1.4.1.1. " "

.

- "" ();

- "" , .

1.4.1.2. ""

.

1.4.1.3. ""

"" "" .

1.4.1.4. ""

"" , .

1.5.

- (.1 (4)).

1.6.

```
, :  
  
1. ;  
2. ""  
3. ""  
4. ""  
5. ""  
6. ""  
7. ""  
8. ;  
9. ;  
10. .
```



, <>, <> .1.1.

1.6.1.

```
.  
,  
,
```

```
,""" -."."" ,.
```

The image's data is missing.

. 6.

1.6.2. ""

```
.
```

1.6.3. ""

```
, : .
```

1.6.4. ""

```
, .
```

1.6.5. ""

```
.
```

1.6.6. ""

```
.
```

1.6.7. ""

```
.
```

1.6.8.

json- .

1.6.9.

```
. () -. . "" . "" , .
```

The image's data is missing.

. 7. ""

1.6.10.

0, - . :
■ "" "" ;
■ "" .

1.7.

" ", (1 1000) .

2.

2.1. .

	1. Admin; 2. "" Admin; 3. "".
:	1. "" . " " 2. "" "" . 3. . 4. "" "" 5. . "" . 6. ""
	.

2.2.

	1. Admin; 2. "" Admin; 3. "".
:	1. "" . " " 2. "" "" . 3. . 4. "" . 5. . "" . 6. "" 7. ""
	"" , .

2.3.

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	1. Admin; 2. "" Admin; 3. ""; 4. , , .
:	1. , . 2. - . 3. "".
	"".

2.4.

	1. Admin; 2. "" Admin; 3. ""; 4. , , .
:	1. , . 2. . 3. "".
	"".

2.5.

	1. Admin; 2. "" Admin; 3. ""; 4. , , .
:	1. , . "" , , . 2. . "" , , . 3. . 4. "".
	.

3.

3.1.

3.1.1.

:

3.2.

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