

Messaging applications

menu

```
,
{
  "menu": {
    "text": " ",
    "set": "${onClick.Menu}",
    "variable": "${response}",
    "buttons": [
      [
        {
          "text": " ",
          "type": "reply"
        },
        {
          "text": " ",
          "type": "reply"
        }
      ],
      [
        {
          "text": " ",
          "type": "reply"
        },
        {
          "text": " ",
          "type": "reply"
        }
      ]
    ]
  }
}
```

Messaging applications

- menu
- broadcastChatMessage
- recvMessage
- sendMessage
- sendText
- sendFile
- sendEmail
- sendTTS
- STT
- getEmail
- classifier
- chat history
- sendAction

broadcastChatMessage

Chat Gateway

```
{
  "broadcastChatMessage": {
    "peer": [
      "${destination}"
    ],
    "profile": {
      "id": "13"
    },
    "text": "${SMS}",
    "type": "text"
  }
}
```

recvMessage

```
,
{
  "recvMessage": {
    "set": "response",
    "timeout": 60
  }
}
```

sendMessage

- :

```
{
  "sendMessage": {
    "type": "file",
    "text": "TEXT BLA BLA TEXT ",
    "file": {
      "id": "377",
      "server": "https://dev.webitel.com"
    },
    "buttons": [
      [
        {
          "text": "cancel",
          "type": "reply",
          "code": "cancel"
        },
        {
          "text": "ok",
          "type": "reply",
          "code": "ok"
        }
      ]
    ]
  },
  "break": false,
  "tag": "87-menu-custom-tag"
}
```

- url:

```
{
  "sendMessage": {
    "type": "file",
    "text": "TEXT BLA BLA TEXT ",
    "file": {
      "name": "code.png",
      "url": "${barcode_link}&text=${start_message}&alttext=${start_message}&w=425"
    },
    "buttons": [
      [
        {
          "text": "cancel",
          "type": "reply",
          "code": "cancel"
        },
        {
          "text": "ok",
          "type": "reply",
          "code": "ok"
        }
      ]
    ]
  },
  "break": false,
  "tag": "87-menu-custom-tag"
}
```

sendText

```
{
  "sendText": ", ${Name}!"
}
```

sendFile

```
{
  "sendFile": {
    "url": "${file_link}"
  }
}
```

sendEmail

Email

```
{
  "sendEmail": {
    "cc": [
      "office@mail.com"
    ],
    "attachment": {
      "files": [
        69317,
        69314
      ]
    },
    "from": "\"Bot Name\" <bot@mail.com>",
    "message": "<H3>Turn on SMS</h3>\n<b>Creditcard</b>: ${Creditcard
[0]} <i>***</i> ${Creditcard[1]}",
    "smtp": {
      "auth": {
        "password": "pass",
        "user": "bot@mail.com"
      },
      "port": "587",
      "server": "smtp.mail.com",
      "tls": true
    },
    "subject": "[webitel](${caller_id_name}) Email notification",
    "to": [
      "${customer_email}"
    ]
  }
}
```

sendTTS

TTS - . , .

```
{
  "sendTTS": {
    "profileId": "28", // TTS
    "server": "https://dn.webitel.com", //
    "textType": "ssml", // ssml text
    "message": "dsadsa", //
    "language": "en-US", //
    "voice": "Male", //
    "region": "brazilsouth", //
    "fileName": "voice_message" //
  }
}
```

STT

```
{
  "STT": {
    "profileId": "28", // id
    "fileId": "${response.file.id}", // id ( file.id )
    "language": "en-US", //
    "setVar": "transcription" //
  }
}
```

getEmail

```
{
  "getEmail": {
    "email": {
      "id": "420",
      "message_id": "or message_id"
    },
    "set": {
      "vbody": "body",
      "vcc": "cc",
      "vfrom": "from",
      "vhtml": "html",
      "vin_reply_to": "in_reply_to",
      "vreply_to": "reply_to",
      "vsender": "sender",
      "vsubject": "subject",
      "vto": "to",
      "files": "attachments"
    }
  }
}
```

classifier

```
{
  "classifier": {
    "cluster": {
      "my": [
        "good value"
      ]
    },
    "input": "my good value",
    "set": "my_var",
    "phraseSearch": "true",
    "matchType": "part"
  },
  "break": false,
  "tag": "39-classifier-custom-tag"
}
```

chat history

```
{
  "chatHistory": {
    "conversationId": "${id}",
    "variable": "my_var",
    "format": "html",
    "timeout": "3000",
    "limit": "150"
  }
}
```

sendAction

()

```
{
  "sendAction": {
    "action": "typing"
  }
}
```