

2. Progressive Dialer

1 1 1

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- -
 -
 - Cause
-
- - web-
 - CSV
 - REST API
-
- - REST API

1 1 1 . Calendars web- Webitel. 1 1 1 1 1 :

Dialer Progressive Dialer.

 1 1 1 (Priority), 1 1 1 .

1 1 1 (Parameters).

#	Parameters	
1	Limit	1 1 1 10 , webitel 1 1 1 .
2	Wait between retries (in seconds)	1 1 1 (), 1 1 1 .
3	Maximum number of retry	1 1 1 (, #2), 1 1 1 , MAX_TRY_COUNT
4	Minimum succeed call duration (in seconds)	1 1 1 () 1 1 1 , #2, #3. 1 1 1 , , , , NORMAL_CLEARING, 1 1 1 .
5	Wrap up time	Waiting for result status, 1 1 1 (HTTP REST API) (). 1 1 1 , Minimum succeed call duration (in seconds).

 1 1 1 Variables.

Cause

Cause 1 1 1 .

- Error - 1 1 1 .
- Retry - 1 1 1 .
- OK - 1 1 1 .
- Minus - 1 1 1 .

, [Directory Agent](#) .

- **Call timeout** - . , , **No answer delay.**
- **Wrap up time** - . , , ""
- **Max no answer** - , .
- **Busy delay** - , , DND .
- **Reject delay** - , , .
- **No answer delay** - , , **Call timeout.**

Tiers .

web- Webitel, CSV , REST API .



-
- [08 Callflow](#)

, **call_timeout**, 60 . :

web-

"" :

- **Name** -
- **Priority** -
- **Expire** - , MEMBER_EXPIRED
- **Communications** - , , .
- **Variables** - . JSON Scheme.
- **Run after adding members** - , , .

CSV

CSV, "".

, , , .

REST API

JSON POST webitel.

:

POST /api/v2/dialer/571f2e2e6ea6478aba60581a/members?autoRun=true [HTTP/1.1](#)

Content-Type: application/json

X-Access-Token: eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJleHAiOjE0NDIwMDIxNzkzNTh9

X-Key: 8fd26a17-eb28-4c74-aa6f-a3794f4f466c

Body

```
{
  "name": " ",
  "priority": 0,
  "timezone": "",
  "variables": {
    "debt": 20000,
    "language": "",
    "productID": "8fd26a17-eb28-4c74-aa6f-a3794f4f466c"
  },
  "communications": [
    {
      "number": "099998888",
      "priority": 1
    }, {
      "number": "3434534534534",
      "priority": 2
    }
  ]
}
```

Body JSON

name	string	
priority	int	(). , 0.
timezone	string	. , . http://api.webitel.com/en/latest/tz-table.html - fs_timezone
communications	array	, . <pre>"communications": [{ number: "+380890000000", priority: 2 }, { number: "0910000000", priority: 1 }]</pre>
variables	object	JSON , dialer . , : • • • • : <pre>"variables": { "language": "ru", "productID": "8fd26a17-eb28-4c74-aa6f-a3794f4f466c" }</pre>

, RUN. "" , . , STOP.

REST API

Waiting for result status , Webitel . , , Wrap up time.

:

PUT /api/v2/dialer/571f2e2e6ea6478aba60581a/members/431a2e3e6eb6453afa61583e/status HTTP/1.1

Content-Type: application/json
X-Access-Token: eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJleHAiOjE0NDIwMDIxNzkzNTh9
X-Key: 8fd26a17-eb28-4c74-aa6f-a3794f4f466c

Body

```
{
  "success": false,
  "reset_retries": false,
  "next_after_sec": 3600,
  "next_communication": "380910000000",
  "stop_communications": ["380920000000", "380930000000"]
  "comment": "      "
}
```

Body JSON

success	boolean	• true - . . . • false - . . .
reset_retries	boolean	true - .
next_after_sec	integer	, . , .
next_communication	string	. , . , .
stop_communications	array	, ., all(), , next_communication "stop_communications": "all"
comment	string	

, , :

1. SIP WebRTC (ONHOOK):
2. bpm'online WebSocket, "" online CC
3. WebSocket , , :
"status": "Available",
"state": "Waiting"
4. () kibana :