

Webitel 3.6.x release notes

Webitel 3.6!

predictive : , , , . . . , webitel .

[Customer portal](#).

[Docker v17.04](#), [FreeSWITCH 1.6.16](#), [Elasticsearch 5.3](#), [Kibana 5.3](#), [MongoDB 3.4](#) [NodeJS 7.8](#).

, .



Vitaly Kovalyshyn, CTO

- [v3.6.3 - 10 2017](#)
- [v3.6.2 - 4 2017](#)
- [v3.6.1 - 24 2017](#)
- [v3.6.0 - 14 2017](#)
 - [Let's encrypt webitel!](#)
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 - [Polly!](#)
 - [Predictive Dialer](#)
 -
 - [Kibana](#)

v3.6.3 - 10 2017

predictive dialer . [Elasticsearch 5.4](#) [Kibana 5.4](#).

v3.6.2 - 4 2017

predictive dialer. . [NodeJS 7.10](#).

v3.6.1 - 24 2017

. [NodeJS 7.9](#) [FreeSWITCH 1.6.17](#).

v3.6.0 - 14 2017

. 40 User Story Bug Reports.

Let's encrypt webitel!

, [Let's Encrypt](#). [https](#) !

[05 Domains](#) token API:

[06 Directory](#) CSV-.

Polly!

Polly – [Amazon AI](#), , . Polly 47 24 . IVR . 01.06.2017, webitel on-demand [Amazon Polly](#) . :

```
{
  "tts": {
    "provider": "polly",
    "voice": "Maxim",
    "text": ", ?"
  }
}
```

Predictive Dialer

!

? Unknown Attachment

Stats, .

General

- 1.
- 2.
- 3.
- 4.
- 5. **Abandoned** - (, (Service Level)
- 6. **Attempts** -
- 7. **Connect rate** - 1
- 8. **Active** -

Agents

- 1.
- 2.
- 3. **Call count** -
- 4. **ATT** -
- 5. **ASA** -
- 6. **Last Offered Call** -

Resources

Kibana

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