

Create inbound route

Inbound rules process/route inbound calls to the right destination, be it an extension, an IVR or a Queue. Inbound Rules can be created based on:

- The SIP ID of a [SIP Provider](#).
- Based on a DID number. You can enter DIDs of your SIP Trunk.

We'll create a simple inbound route. Open **public callflow** and add new record:

1. **Name** - any name.
2. **Time zone** - chose your time zone.
3. **Number** - set provider SIP ID or any DIDs that you have.
4. **Callflow** - [The webitel callflow scheme](#). Our simple scheme will bridge all inbound calls with [222 SIP user](#)

```
[
  {
    "answer": "183"
  },
  {
    "bridge": {
      "endpoints": [
        {
          "name": "222",
          "type": "user"
        }
      ]
    }
  },
  {
    "hangup": ""
  }
]
```